

Recovering Word documents:

[https://answers.microsoft.com/en-us/msoffice/forum/msoffice\\_word-mso\\_other/cannot-open-a-rescued-word-documentdoc/ad6dabca-f180-4261-8ed4-0ea3c751ffac?auth=1](https://answers.microsoft.com/en-us/msoffice/forum/msoffice_word-mso_other/cannot-open-a-rescued-word-documentdoc/ad6dabca-f180-4261-8ed4-0ea3c751ffac?auth=1)

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Cannot open a rescued Word document.doc - Microsoft Community

answers.microsoft.com

Microsoft Word errored out and I was forced to save a document as rescued document.doc. However, when I try to open the doc, I get the message: "Microsoft Word cannot ..."

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Autosave is defaulted to 10 minutes. It should, in theory and limited testing, place an ASD file at **H:\Application Data\Microsoft\Word.**

You have to then copy that file to:

**C:\Users\[username]\AppData\Local\Microsoft\Office\UnsavedFiles**

And use the "Recover Unsaved Documents" button in Word to open up that ASD file.

Still - If you save the document once to your H: drive, then it should be able to recover the Autosave document more easily.

Opening documents from an email won't save properly, because they are being run/launched from a temporary location. An emailed document should be opened then run through "Save as" to a known location before editing.