There is a known issue when initially opening the UWStudent Remote Lab System using Chrome (v42): [http://microlab.uwyo.edu/uwsremote/](http://microlab.uwyo.edu/uwsremote/)

Chrome does not support the Java plug-in for the Remote Lab connection by default. NPAPI must be enabled. To enable NPAPI to work around this issue follow these steps:

**Before beginning, make sure you have the latest version of Java installed on your machine: [http://java.com/en/](http://java.com/en/)**

1. Within Chrome, type `chrome://flags/#enable-npapi`, click on the “Enable NPAPI” link and click on the “Relaunch Now” button at the bottom of the page.
2. After Relaunch a different message appears. Right-click on the puzzle icon and select “Run plug-in”.

3. Chrome will continue to block the Java plug-in, but now you can allow it. Click on the red "X" at the right end of the address window, select "Always allow..." from the pop-up menu. Then click “Done”.

5. The HOBSoft portal will then ask to run "J-Term...", click "Run".
6. This is a screenshot of the remote lab connected and ready to go.